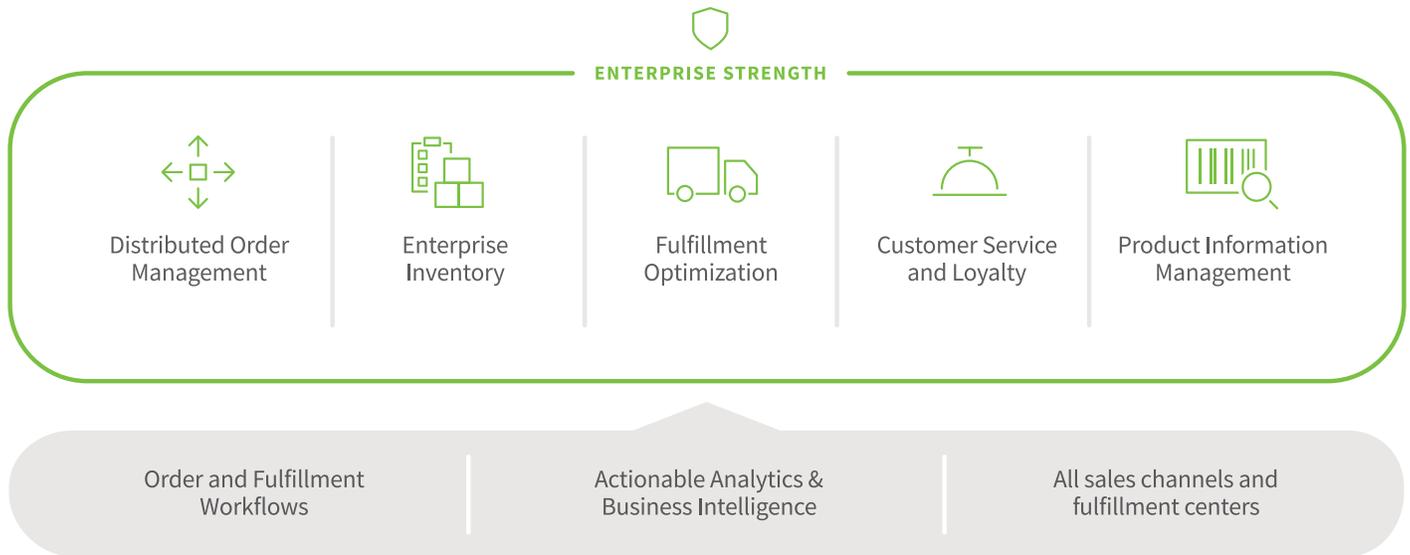Pulse Commerce Order & Inventory Platform for Shopify Plus is the backbone of your omnichannel operations, maintaining a real-time view of orders, inventory, customers, products, promotions and fulfillment across your Shopify and Shopify Plus ecommerce platforms, brick & mortar POS systems, warehouse management systems, marketplaces and more. With Pulse Commerce, Shopify retailers can improve order accuracy up to 80%, reduce order processing time up to 25%, and optimize operational costs, leading to margin improvement of 20% or more.

ENTERPRISE STRENGTH

Distributed Order Management	Enterprise Inventory	Fulfillment Optimization	Customer Service and Loyalty	Product Information Management

Order and Fulfillment Workflows	Actionable Analytics & Business Intelligence	All sales channels and fulfillment centers

DELIGHT ONLINE AND OMNICHANNEL CUSTOMERS
Superior service and faster, more accurate deliveries.

- Enjoy amazing, consistent service across all channels.
- Buy anywhere. Pick up and return anywhere.
- Receive shipments on time and as ordered.
- Schedule future delivery date and track orders from the shopping cart to the doorstep

STREAMLINE SUPPORT
Real-time, enterprise-wide view of customers, orders, inventory, products and promotions.

360° View
Give CSRs and store associates immediate, real-time access to orders, customer preferences, inventory availability, product catalog and promotions across the entire online and brick & mortar enterprise.

Order Capture
Empower CSRs to modify existing orders and capture new ones faster and more accurately.

> " Pulse Commerce's deep OMS integration with Shopify enables us to strengthen our operations with powerful warehouse management, point-of-sale insights, full inventory visibility, business analytics and flexible order fulfillment.
> — **Chris Patzer, CEO, Buckstaff Public Safety, Inc.**

OPTIMIZE OPERATIONS
Unprecedented visibility, faster order turnaround, and increased inventory turns.

Omnichannel Order Orchestration
Automate order processing, fraud detection, secure payment processing and intelligent order routing.

Fulfillment Optimization
Ship from the ideal warehouse or store to minimize shipping cost and shorten delivery time, and optimize inventory across all fulfillment locations.

Inventory Optimization
Real-time visibility of enterprise inventory reduces stock-outs and enables on-demand inventory and profitability reporting.

shopify

ENTERPRISE STRENGTH FEATURES
FOR THE MOST DEMANDING SHOPIFY MERCHANTS

Distributed Order Management
- Intelligent order routing, approval and fraud management
- Order splitting, cancellations and partial shipments
- Efficient returns/exchanges processing
- Recurring subscriptions and continuity orders
- B2B support for order approvals and spend management

Inventory Management
- Real-time inventory visibility across all stores, warehouses, and fulfillment centers
- Multi-location inventory, barcoding, and drop-shipping
- Inventory costing and profitability analysis
- Kits/bundles with "real-SKU" component inventory tracking
- Back order and drop shipment tracking

Customer Service
- 360 view of customers, order history and behavioral insights
- Delivery date choice and order scheduling
- Order status lookup and order modification
- Refunds/credits and exchange processing
- Delivery confirmation and back-in-stock notification emails

Order Fulfillment
- Flexible fulfillment options, such as ship-from-store and click-and-collect
- Configurable shipping criteria, great for gifting & scheduling
- Certified UPS®, USPS® and FedEx® integration
- Drop shipping integration
- Multiple destination shipping

Benchmarking and Business Intelligence
- Easily benchmark and track each step of your operations from order-to-cash
- Drill-down reports with dynamic sorting, filtering, and grouping
- Interactive dashboards to track all of your KPIs
- Quickly identify bottlenecks and take corrective actions based on insights
- Data-driven decision-making tools and business intelligence

Certified Integration - Powerful, Reliable Shopify Integration
Additional pre-built integrations include:
- Marketplaces, e.g. Amazon, eBay and Rakuten
- Store POS Systems, cloud-based
- Product Information Management (PIM) systems
- Shipping and fulfillment solutions

> " We're just beginning to tap into Pulse Commerce's 100+ order management system powerful features that integrate with Shopify.
> — **Chris Patzer, CEO, Buckstaff Public Safety, Inc.**

> " Pulse Commerce's SaaS delivery model is unique because you get the best of both worlds; ability to customize to suit your business needs and yet access to rapid innovation delivered as part of their continuous platform upgrades.
> — **Rudy Fernandez, CFO Goode Company**

CLOUD-BASED ENTERPRISE ORDER & INVENTORY PLATFORM

99.9%+ Uptime Guarantee
Hosted on the world's best IT infrastructure. One of the best uptimes in the industry, including 99.95%+ availability during the holiday season.

High Performance
Redundant cloud architecture for speed, availability and reliability.

Iron-Clad Security and Compliance
Follows the most stringent guidelines to secure infrastructure, including physical, operational, and software measures.

shopify partners

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shopify plus EXPERTS